

Appendix A: Listing of VA Offices

Overview

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1. How to Use This Appendix

Change Date

May 21, 2012 Change 20

- This section has been changed to revise the reference to chapter 2.
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**a. How to Use
This Appendix**

This appendix provides VA office mail, telephone, and website information.

If the contact involves a particular loan, find the location of the property securing the loan in the “Jurisdiction” column and contact the office listed next to it in the “VA Office” column.

Note: For issues involving VA Home Loan Eligibility, please reference [chapter 2](#).

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2. Table of VA Offices

Change Date May 21, 2012, Change 20
 • This section has been changed to provide updated contact information.

a. List of VA Offices The table below lists contact information for VA offices with Loan Guaranty Service functions.

VA Office	Jurisdiction	Address and Website	Phone Numbers
Atlanta	Georgia, North Carolina, South Carolina, Tennessee	VA Regional Loan Center 1700 Clairmont Road Decatur, GA 30033-4032 (Mail: P.O. Box 100023, Decatur GA 30031-7023) http://www2.va.gov/directory/guide/facility.asp?ID=357&dnum=All	888-768-2132
		Eligibility Center Mailing Information Atlanta Regional Loan Center ATTN: COE (262) P.O. Box 100034 Decatur, GA 30031	888-768-2132
Cleveland	Connecticut Delaware Indiana Maine Massachusetts Michigan New Hampshire New Jersey New York Ohio Pennsylvania Rhode Island Vermont	VA Regional Loan Center 1240 East 9th Street Cleveland, OH 44199 http://www.vba.va.gov/ro/cleveland/index1.htm	800-729-5772

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2. Table of VA Offices, Continued

a. List of VA Offices (continued)

VA Office	Jurisdiction	Address and Website	Phone Numbers
Denver	Alaska, Colorado, Idaho, Montana, Oregon, Utah, Washington, Wyoming	VA Regional Loan Center 155 Van Gordon Street Lakewood, CO 80228 (Mail: Box 25126, Denver, CO 80225) http://www.vba.va.gov/ro/denver/loan/lgy.htm	888-349-7541
Honolulu	Hawaii Guam American Samoa Commonwealth of the Northern Mariana Islands	VA Regional Office Loan Guaranty Division (26) 459 Patterson Road Honolulu, HI 96819 *Although not an RLC, this is a fully functioning Loan Guaranty operation for Hawaii http://www.vba.va.gov/ro/honolulu/index.htm	808-433-0480
Houston	Arkansas, Louisiana, Oklahoma, Texas	VA Regional Loan Center 6900 Almeda Road Houston, TX 77030-4200 http://www.vba.va.gov/ro/houston/lgy/home.html	888-232-2571
Phoenix	Arizona, California, Nevada, New Mexico	VA Regional Loan Center 3333 North Central Avenue Phoenix, AZ 85012-2402 http://www.vba.va.gov/ro/phoenixlgy/index.htm	888-869-0194
Roanoke	Washington, DC, Kentucky, Maryland, Virginia, West Virginia	VA Regional Loan Center 210 First Street Roanoke, VA 24011 <u>Mailing Address:</u> 116 N. Jefferson Street Roanoke, VA 24016 http://www.vba.va.gov/ro/roanoke/rlc/	800-933-5499

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2. Table of VA Offices, Continued

a. List of VA Offices (continued)

VA Office	Jurisdiction	Address and Website	Phone Numbers
St. Paul	Illinois, Iowa, Kansas, Minnesota, Missouri, Nebraska, North Dakota, South Dakota, Wisconsin	VA Regional Loan Center 1 Federal Drive, Ft. Snelling St. Paul, MN 55111 http://www.vba.va.gov/ro/central/stpau/pages/home/oans.html	800-827-0611
St. Petersburg	Alabama, Florida, Mississippi, Puerto Rico, U.S. Virgin Islands	VA Regional Loan Center 9500 Bay Pines Blvd. St. Petersburg, FL 33731-1437 (Mail: P.O. Box 1437, St. Petersburg, FL 33731) http://www.vba.va.gov/ro/south/spete/rlc/index.htm	888-611-5916
